## **Nunawading Swimming Club**

## **Just Swimming, School Swimming**



## Just Swimming School Swimming One Free Lesson Terms and Conditions

## Just Swimming School Swimming One Free Lesson Terms and Conditions (T's and C's)

#### A. Purpose

The Just Swimming School Swimming One Free Lesson T's and C's outline eligibility and access opportunities for using the voucher provided on school swimming certificates.

#### B. Scope

The T's and C's are applicable to all prospective and previous customers of Just Swimming.

### C. Person/s Responsible for Implementation

The Just Swimming management team are responsible for implementation and enforcement of the T's and C's for the one free lesson vouchers.

#### D. Terms and Conditions

- School Swimming one free lesson vouchers are for primary school students who participate in the Just Swimming, School Swimming Program.
- Vouchers are valid for 3 years from the date of issue. The date of issue is the program date outlined on the school swimming certificate.
- School Swimming vouchers are only valid for students who are not currently enrolled in a
  Just Swimming program and can only be used for students who are enrolling into lessons on
  the direct debit payment system.
- A 1 Free Lesson voucher means an entitlement of up to, one lesson per student.
- The free lesson can only be used for the Just Swimming, Learn to Swim program group classes.
- Vouchers cannot be used towards the Big Splash Holiday Program.
- The voucher is not transferrable, or negotiable and cannot be used in conjunction with any other offer.

### E. Procedure – Office Use Only

 The Member Relationship Assistants (MRA's) are required to sight the one free lesson voucher and receive this from the customer for discarding – so as not to be re-used in the future.

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- MRA's shall process a booking as a perpetual booking which observes government school holidays.
- Upon processing a booking, the MRA shall add a discount of one lesson to the student file
  upon taking a booking, provided that, the customer presents their voucher upon
  enrolment.
- Customers pay the total monthly direct debit payment as at the week they commence, less the first lesson upon enrolment.

#### F. Review

Just Swimming and Nunawading Swimming Club Inc. reserve the right to review, update and amend this policy at any time.

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